



Billable vs Non-Billable Services

Billable Services

- Time spent providing skilled/necessary services requiring clinical judgment
- Evaluation/Re-evaluation
- Patient/Caregiver education
- Home evaluation
- Training Restorative Aids

Skilled Services

- Patient EDUCATED in:
- Patient TRAINED in:
- Patient/Caregiver INSTRUCTED in:
- Patient ASSESSED for (cannot be used by an assistant):
- Patient PROGRESSED or INCREASED with:
- Facilitation, inhibition
- Modified:
- Designed/fabricated/customized:
- Compensatory skills
- Clinician differentiated/identified
- Clinician recommended/established/implemented
- Mobilization performed
- New skills integrated/taught

Non-Billable Services

- Patient rest breaks
- Documentation time
- Time spent convincing patient to participate in therapy/Refusals
- Care plans (time not spent educating patient/caregiver)
- E-stim run-time
- Non-skilled/unnecessary services
- Services that can be performed by non-therapy staff

Documentation red flags

- AMBULATED
- Same/Maintain
- Watched
- Confused
- Unmotivated
- Checked
- Routine
- Reviewed
- Unable to learn
- Demented
- Helped
- Monitored
- Practiced

